

Safety Today is one of North America's premier safety supply and service distributors with 10 locations throughout the United States and Canada. Safety Today's Technical Service & Repair Center is a valued resource in reducing equipment maintenance costs and increasing employee safety for industrial, municipal, construction, and HAZMAT companies nationwide.

We are proud of our reputation for excellence, our **Fast Five Guarantee**, and every service we deliver.

SAFETY TODAY TECHNICAL SERVICE & REPAIR CENTER

Go to www.safetytoday.com to get your repair authorization form.

 safety today Technical Service & Repair Center		<h1>REPAIR AUTHORIZATION FORM</h1>	
For calibration or repair, please complete and enclose with instrument. (Use a separate form for each instrument.)			
BILLING ADDRESS		SHIPPING ADDRESS	
COMPANY NAME:		COMPANY NAME:	
STREET/PO BOX:		STREET/PO BOX:	
CITY/STATE/ZIP:		CITY/STATE/ZIP:	
CUSTOMER CONTACT NAME:		PHONE:	FAX:
ITEM NAME:		MODEL #:	
YOUR PURCHASE ORDER #:		<input type="checkbox"/> TAXABLE <input type="checkbox"/> EXEMPT <input type="checkbox"/> NON-TAXABLE	
ACCOUNT # (IF KNOWN):			
TO SPEED YOUR REPAIRS If you do not require an estimate before repairs are made, then provide a Purchase Order number in the field below and indicate "Repair and return" as your choice below. ³		SHIPPING INSTRUCTIONS: 1. Ship UPS, or insured mail to: Safety Today Technical Service & Repair Center 8628 Mississippi Street, Merrillville, Indiana 46410 Phone: 219-738-1819	
TO SAVE TIME PLEASE CHECK ONE OF THESE ALTERNATIVES: <input type="checkbox"/> Repair and return (PO# Required) <input type="checkbox"/> Estimate required before repair <input type="checkbox"/> Warranty claim (Invoice# required) <input type="checkbox"/> Credit Card (we will call for number) <input type="checkbox"/> Calibration Certificate Required Authorized by: _____ Title: _____ Date: _____		2. Requests for estimate of repair generally take as long as actual repairs and will be subject to a minimum service charge of \$47.50 if you decide not to proceed once an estimate has been provided. If the unit is to be returned, then the service charge will be \$95.00 plus shipping. 3. To improve turnaround time and eliminate the need for estimates, "If the cost to repair the unit does not exceed 60% of the replacement value and a Purchase Order is given, the unit will be repaired and returned unless estimate is requested". 4. Safety Today Technical Service & Repair Center will contact you for disposition if the repair exceeds 60% replacement value. (See #2 above) 5. Items sent for repair, which do not have a purchase order number or for which we are not able to receive your disposition within 60 days, will be subject to estimate fee and returned freight collect, or will be disposed of at Safety Today's discretion. 6. After repair, your unit is calibrated to original factory specifications and is warranted against defects for a full 90 days in addition to the full manufacturer warranty on replacement parts. Services such as re-calibration and/or disposable items are not warranted. 7. Repairing or altering of this article of equipment beyond the scope of maintenance instructions by service providers other than Safety Today Technical Service & Repair Center may void all warranties and approvals and could cause the product to fail to perform as designed. Persons who rely on this product for their safety could sustain severe bodily injury or death.	
DESCRIPTION OF PROBLEM/SPECIAL INSTRUCTIONS: _____ _____ _____ _____ _____			



- PREVENTIVE MAINTENANCE PLANS
- SERVICE & REPAIR
- EQUIPMENT UPGRADES
- CALIBRATION SERVICES
- CLEAN/SANITIZE RESPIRATORS
- POSICHECK 3 SCBA FLOW TESTING
- WARRANTY PROCESSING



www.safetytoday.com

Technical Service and Repair Center
 8628 Mississippi Street
 Merrillville, IN 46410
 219.738.1819
 fax: 877.484.6435

U.S. Headquarters
 Columbus, OH
 800.837.5900
 fax: 800.409.8499
 614.409.7201



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SAFETY TODAY TECHNICAL SERVICE & REPAIR CENTER

Safety Today sells gas detection and respiratory protection products from leading manufacturers. Our commitment after the sale is at the heart of our Technical Service & Repair Center.

Why repair? Equipment in top working order saves you money:

- Increased employee safety
- Decreased downtime
- Decreased repair costs
- Increased life of instrument
- Increased performance and reliability
- Reduced rental equipment costs

 safety today

877.484.6435

We service and repair for the following manufacturers:

MSA	Biosystems
Honeywell Analytics	3M Detection Products
Rae Systems	BW Technologies
RKI	SKC/Gillian

Call if you don't see your manufacturer listed above.

Gas Monitor Services

- Warranty processing
- Troubleshooting
- Factory calibration & cleaning
- Instrument upgrades (hardware, software)
- Technical assistance
- General repairs
- Gas monitor/SCBA training

Safety Today Technical Service & Repair Center

- Customized Preventive Maintenance Plans for gas monitors/SCBAs to meet your specific needs (monthly/quarterly/semi-annually/annually).
- We work with leading manufacturers of gas monitors and respiratory equipment.
- Former MSA Authorized Factory Repair Center and a leading service & repair facility in the U.S.

Preventive Maintenance Plans

The primary benefit of a proactive approach to equipment maintenance is twofold:

- Enhanced worker safety
- Overall cost savings

Preventive maintenance:

- Reduced equipment downtime saves money.
- Minimizes or eliminates emergency repairs and the associative costs—sensor, pump, battery failures, instrument rental.
- Ensures equipment is in top condition when employee safety is on the line.

On-site service available or send the equipment to us. CALL TODAY FOR DETAILS!

Our FAST FIVE GUARANTEE —As You Need It Repair Services

Complete inspection, analysis and written estimate within **five days** upon receipt of your instrument.

- Call the customer service hotline at 877.484.6435 and request our Repair Authorization Form or
- Download form at www.safetytoday.com
- See back page of this brochure to view our Repair Authorization Form.
- Once we receive your instrument and form, we'll date stamp your instrument and our FAST FIVE GUARANTEE is underway.

Competitive Rates, Excellent Service

Services include:

- Cleaning
- Comprehensive functionality assessment
- Factory calibration
- Pre-paid return shipping and insurance via FedEx.
- Troubleshooting/analysis is discounted if you proceed with the repair or purchase a replacement instrument.
- Authorized field service technicians for on-site repairs within the United States.

Respiratory Services

- Warranty processing
- On-site or in-shop flow testing of MSA respiratory products
- Upgrades
- General repairs
- Facemask sanitation
- Schedule monthly inspections
- Hydrostatic cylinder testing/refills
- Technical assistance available



Rental Program and Parts

- Need gas monitors or SCBAs for a special job or emergency? Need them fast? We rent a variety of gas detection and respiratory protection equipment. Daily, weekly, and monthly rates.
- In stock inventory includes: replacement parts, accessories, and calibration gases for a variety of instruments.

Complete Preventive Maintenance Program • Inspection • Operation Check • Repair and Cleaning